# Voluntary Product Accessibility Template<sup>®</sup> (VPAT<sup>®</sup>)

# **Revised Section 508 Edition**

#### Version 2.4

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#### **About This Document**

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the Revised Section 508 edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Web Content Accessibility Guidelines 2.1
- <u>Revised Section 508 standards published January 18, 2017 and corrected</u> January 22, 2018

If you need a different combination of standards/guidelines then use the appropriate alternate edition of the VPAT found on the <u>ITI Accessibility web page</u>.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT<sup>®</sup> to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

#### Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT<sup>®</sup> to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

#### **Getting Started**

- 1. Before creating a report, read all of the materials provided in this document.
- 2. Determine which accessibility standards/guidelines will be included in the Accessibility Conformance Report and use the appropriate VPAT file.
- 3. It is the vendor's responsibility to maintain the integrity of the data in the report.

#### **Essential Requirements for Authors**

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT<sup>®</sup>.

- The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT<sup>®</sup>"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
- 2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
- 3. A report must contain the following content at a minimum:
  - **Report Title** In the heading format of "[Company Name] Accessibility Conformance Report"
  - VPAT Heading Information Template version
  - Name of Product/Version Name of Product being reported, including product version identifier if necessary
  - **Report Date** Date of report publication. At a minimum, provide the month and year of the report publication. For example, "May 2016". If date is included, ensure it is clear "4 May 2016" or "May 4, 2016".
  - **Product Description** A brief description of the product

- **Contact Information** Contact Information for follow-up questions. Listing an email is sufficient.
- **Notes** Any details or further explanation about the product or the report. This section may be left blank.
- Evaluation Methods Used Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** A clear indication of which Standards/Guidelines this Conformance Report covers.
  - The list must include only the Standards/Guidelines used to evaluate the product.
  - The applicable Standards/Guidelines that are included in this VPAT edition are:
    - <u>Web Content Accessibility Guidelines 2.0</u> or WCAG 2.0 (ISO/IEC 40500)
    - <u>Web Content Accessibility Guidelines 2.1</u> or WCAG 2.1
    - <u>Revised Section 508 standards</u> the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
  - If other Standards/Guidelines are reported, then use the appropriate VPAT edition.
  - This information can be in a table format at the top of the report with the table heading 'Standards/Guidelines' and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed "(yes / no)" for each standard/guideline. To indicate what the report covers leave the appropriate yes or no on each standard/guideline.
  - If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.
- **Terms** The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are: This can only be used in WCAG 2.x Level AAA

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

<u>Note</u>: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with <u>WCAG 2.0 Understanding Conformance</u>: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG 2.x Level AAA.
- **Tables for Each Standard or Guideline** Tables showing the responses to the criteria.
- 4. WCAG Conformance Information The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
  - These tables are used to answer:
    - Revised Section 508:
      - Chapter 5 Software
      - Chapter 6 Support Documentation
    - The selected levels of WCAG 2.x Guidelines.
  - If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
- 5. Remarks and Explanations Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
  - When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
    - 1. The functions or features with issues
    - 2. How they do not fully support

- If the criterion does not apply, explain why.
- If an accessible alternative is used, describe it.
- 6. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

#### **Best Practices for Authors**

ITI suggests that authors adopt the following best practices when using the VPAT<sup>®</sup> to create an Accessibility Conformance Report.

- Branding Header: Company logo or branding information
- **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- Notes: Add any notes applicable to product or the report
  - Additional information about the product version that the document references
  - Any revisions to the document
  - Links to any related documents
  - Additional information describing the product
  - Additional information about what the document does or does not cover
  - Information suggested by the <u>WCAG 2.0 Conformance Claim</u>
  - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- Evaluation Methods Used Information to enter may include the following:
  - Testing is based on general product knowledge
  - Similar to another evaluated product
  - Testing with assistive technologies
  - Published test method (provide name, publisher, URL link)
  - Vendor proprietary test method

- Other test method
- Remarks and Explanations: This section may include:
  - Information regarding the testing of a given criteria.
  - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
  - How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company's customer support to get additional information.
  - Known workarounds for accessibility issues.
- Legal Disclaimer: Area for any legal disclaimer text required by your organization.
- **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
  - When an entire section is not being reported on because it does not apply to the product, for example:
    - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
    - A card reader that doesn't have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria doesn't apply.
  - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
  - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- WCAG 2.x Tables: The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
  - If desired, these tables can be combined into one table.
  - When reporting on a level (A, AA or AAA) all criteria for that level must be answered.
- Language: Translation to other languages is permitted.
- **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports

are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.

- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
  - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
  - The links to the standards/guidelines can be removed.
- Ordering of Tables: The order that the standard and guideline tables appear may be changed to facilitate reading. The current order is WCAG then Section 508. You can change this order to insert the WCAG criteria into the Section 508 tables.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
  - The cells in these rows do not require answers as indicated by "Heading cell – no response required."
  - It is optional to add a response if desired.
  - The shading of the row is also optional.
  - If removing the heading rows, edit the criteria titles so it's clear where they apply.

#### **Posting the Final Document**

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 9 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT<sup>®</sup> document:
  - [Company Name] Accessibility Conformance Report (report title)
  - (Based on VPAT<sup>®</sup> Version 2.4)
  - Name of Product/Version
  - Report Date
  - Product Description
  - Contact Information
  - Notes
  - Evaluation Methods Used

- Applicable Standards/Guidelines
- Terms
- Tables for Each Standard or Guideline
  - Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'
- Verify that the final document is accessible.
- Post your final document on your company's web site, or make the document available to customers upon request.

# **Table Information for VPAT<sup>®</sup> Readers**

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# [Company] Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT<sup>®</sup> Version 2.4)

Name of Product/Version: CATME

Report Date: August 27, 2021

Product Description: An online suite of tools to help instructors manage teams and help students learn teamwork.

Contact Information: Dr. Daniel M. Ferguson, dfergus@purdue.edu

Evaluation Methods Used: Standards were evaluated by going through each possible page on the CATME website and evaluating each standard/guideline

# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### Table 1: Success Criteria, Level A

Notes:		
Criteria	Conformance Level	Remarks and Explanations
<ul> <li>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Aria labels are added to arrows or percentage bars to convey their meaning for screen reader users
<ul> <li>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	(No Notes)
<ul> <li>1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	(No Notes)
<b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)         Also applies to:         Revised Section 508         • 501 (Web)(Software)         • 504.2 (Authoring Tool)         • 602.3 (Support Docs)	Not Applicable	(No Notes)
<ul> <li>1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does not Support	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
Revised Section 508	Supports	(No Notes)
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
<b>1.3.3 Sensory Characteristics</b> (Level A)		
Also applies to:		
Revised Section 508	Supports	(No Notes)
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
Revised Section 508	Supports	(No Notes)
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:		
Revised Section 508	Not Applicable	(No Notes)
• 501 (Web)(Software)	Not Applicable	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
Revised Section 508	Supports	Users can utilize the tab key to navigate through the
• 501 (Web)(Software)		site. All the elements can be tabbed on.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	-	
2.1.2 No Keyboard Trap (Level A)		All elements in the CATME webpage can be
Also applies to:	Supports	navigated through smoothly
Revised Section 508	out to the	
• 501 (Web)(Software)		

• 504.2 (Authoring Tool)	Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)         Also applies to:         Revised Section 508         • 501 (Web) (Software)         • 602.3 (Support Docs)         2.1.4 Character Kev Shortcuts (Level A 2.1 only)         Not Applicable         (No Notes)         2.2.2 Pause, Stop, Hild; (Level A)         Also applies to:         Revised Section 508         • 501 (Web) (Software)         • 502.3 (Support Docs)         2.3.1 Three Flashes or Below Threshold (Level A)         Also applies to:         Revised Section 508         • 501 (Web) (Software)         • Soll (Web) (Software)	• 504.2 (Authoring Tool)		
Also applies to:       Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       • 504.2 (Authoring Tool)       • 602.3 (Support Docs)       (No Notes)         2.1.4 Character Kev Shortcuts (Level A 2.1 only)       Not Applicable       (No Notes)         2.2.2 Pause, Stop, Hide (Level A)       Also applies to:       Revised Section 508       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 504.2 (Authoring Tool)       • 602.3 (Support Docs)         2.4.1 Bypass Blocks (Level A)       Also applies to:       Revised Section 508       Supports         • 501 (Web)(Software) - Docs not apply to non-web software       • 504.2 (Authoring Tool)       • 602.3 (Support Docs) - Docs not apply to non-web docs         2.4.2 Page Titled (Level A)       • 602.3 (Support Docs) - Does not apply to non-web docs       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed	• 602.3 (Support Docs)		
Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       Supports       (No Notes)         • 504.2 (Authoring Tool)       • 602.3 (Support Docs)       (No Notes) <b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)       Not Applicable       (No Notes) <b>2.2.2 Pause</b> , Stop, Hide (Level A)       Also applies to:       Revised Section 508       (No Notes)         • 501 (Web)(Software)       • 504.2 (Authoring Tool)       • 602.3 (Support Docs)       (No Notes) <b>2.3.1 Three Flashes or Below Threshold</b> (Level A)       Also applies to:       Revised Section 508       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       • 602.3 (Support Docs) <b>2.4.1 Bypass Blocks</b> (Level A)       Also applies to:       Revised Section 508       No Notes)         • 501 (Web)(Software) - Does not apply to non-web software       • 501 (Web)(Software) - Does not apply to non-web software       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 504.2 (Authoring Tool)       • 602.3 (Support Docs) - Does not apply to non-web docs       Supports			
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.1.4 Character Key Shortcuts (Level A 2.1 only)</li> <li>Not Applicable</li> <li>(No Notes)</li> <li>2.2.2 Pause, Stop, Hide (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bynass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) - Does not apply to non-web software</li> <li>501 (Web)(Software) - Does not apply to non-web docs</li> <li>2.4.2 Page Tifled (Level A)</li> </ul>			
<ul> <li>S01 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.1.4 Character Key Shortcuts (Level A 2.1 only)</li> <li>Not Applicable</li> <li>(No Notes)</li> <li>2.2.2 Pause, Stop, Hide (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>501.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>Supports</li> <li>Supports</li> </ul>		Supports	(No Notes)
• 602.3 (Support Docs)         Not Applicable         (No Notes)           2.1.4 Character Key Shortcuts (Level A 2.1 only)         Not Applicable         (No Notes)           2.2.2 Pause, Stop, Hide (Level A)         Also applies to: Revised Section 508         (No Notes)           • 501 (Web)(Software)         Supports         (No Notes)           • 602.3 (Support Docs)         Supports         (No Notes)           2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508         Supports         (No Notes)           • 501 (Web)(Software)         Supports         The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps of the end of the		Supports	(100 100(05)
2.1.4 Character Key Shortcuts (Level A 2.1 only)       Not Applicable       (No Notes)         2.2.2 Pause, Stop, Hide (Level A)       Also applies to:       Revised Section 508       (No Notes)         • 501 (Web)(Software)       • 501.2 (Authoring Tool)       (No Notes)       (No Notes)         • 602.3 (Support Docs)       2.3.1 Three Flashes or Below Threshold (Level A)       Also applies to:       Revised Section 508       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       (No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501 (Web)(Software)       • 504.2 (Authoring Tool)       (No Notes)       (No Notes)         • 602.3 (Support Docs)       2.4.1 Bypass Blocks (Level A)       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 501 (Web)(Software) – Does not apply to non-web software       Supports       Supports         • 501 (Web)(Software) – Does not apply to non-web docs       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 504.2 (Authoring Tool)       • 602.3 (Support Docs) – Do			
2.2.2 Pause, Stop, Hide (Level A)       Also applies to:         Revised Section 508       501 (Web)(Software)         • 501 (Web)(Software)       Supports         • 602.3 (Support Docs)       2.3.1 Three Flashes or Below Threshold (Level A)         Also applies to:       Revised Section 508         • 501 (Web)(Software)       Supports         • 501 (Web)(Software)       Supports         • 501 (Web)(Software)       Supports         • 501 (Web)(Software)       Supports         • 501.2 (Authoring Tool)       602.3 (Support Docs)         2.4.1 Bypass Blocks (Level A)       Also applies to:         Revised Section 508       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 504.2 (Authoring Tool)       Go2.3 (Support Docs) - Does not apply to non-web docs         2.4.2 Page Titted (Level A)       Hered Activity" page enable users to skip certain steps if needed			
Also applies to:       Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       • 504.2 (Authoring Tool)       • 602.3 (Support Docs)         2.3.1 Three Flashes or Below Threshold (Level A)       Also applies to:       Revised Section 508         • 501. (Web)(Software)       • Supports       (No Notes)         • 504.2 (Authoring Tool)       • 602.3 (Support Docs)         2.4.1 Bypass Blocks (Level A)       Supports       (No Notes)         • Also applies to:       Revised Section 508       Supports         2.4.1 Bypass Blocks (Level A)       Also applies to:         Revised Section 508       • Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 504.2 (Authoring Tool)       • 602.3 (Support Docs) – Does not apply to non-web docs       Supports         • 504.2 (Authoring Tool)       • 602.3 (Support Docs) – Does not apply to non-web docs       Supports	2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	(No Notes)
Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       • 602.3 (Support Docs)       Supports       (No Notes) <b>2.3.1 Three Flashes or Below Threshold</b> (Level A)       Also applies to:       Revised Section 508       No Notes)         • 501 (Web)(Software)       • 501 (Web)(Software)       Supports       (No Notes)         • 501. (Web)(Software)       • 504.2 (Authoring Tool)       • 602.3 (Support Docs) <b>2.4.1 Bypass Blocks</b> (Level A)       Also applies to:       Revised Section 508         • 501 (Web)(Software) – Does not apply to non-web software       • 501 (Web)(Software) – Does not apply to non-web software         • 501 (Web)(Software) – Does not apply to non-web docs       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed <b>2.4.2 Page Titled</b> (Level A) <b>4 4</b>			
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Does)</li> </ul> 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Does)</li> </ul> Supports (No Notes) (No Notes) (No Notes) <b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 • 504.2 (Authoring Tool) • 602.3 (Support Does) <b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Does) – Does not apply to non-web does <b>2.4.2 Page Titled</b> (Level A) • 602.3 (Support Does) – Does not apply to non-web does <b>2.4.2 Page Titled</b> (Level A)			
<ul> <li>Soli (Web)(SoltWare)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks</li> <li>Soli (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Supports	(No Notes)
<ul> <li>602.3 (Support Docs)</li> <li>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508         <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> <li>2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508         <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>501 (Web)(Software) – Does not apply to non-web docs</li> </ul> </li> <li>Supports</li> </ul>		Supports	(100 100(05)
2.3.1 Three Flashes or Below Threshold (Level A)         Also applies to:         Revised Section 508         • 501 (Web)(Software)         • 504.2 (Authoring Tool)         • 602.3 (Support Docs)         2.4.1 Bypass Blocks (Level A)         Also applies to:         Revised Section 508         • 501 (Web)(Software)         • 602.3 (Support Docs)         2.4.1 Bypass Blocks (Level A)         Also applies to:         Revised Section 508         • 501 (Web)(Software) – Does not apply to non-web software         • 501.2 (Authoring Tool)         • 602.3 (Support Docs) – Does not apply to non-web docs         2.4.2 Page Titled (Level A)			
Also applies to:       Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       504.2 (Authoring Tool)       602.3 (Support Docs)         • 602.3 (Support Docs)       2.4.1 Bypass Blocks (Level A)         Also applies to:       Revised Section 508         • 501 (Web)(Software) – Does not apply to non-web software       Supports         • 504.2 (Authoring Tool)       Supports         • 504.2 (Authoring Tool)       Supports         • 504.2 (Authoring Tool)       Supports			
Revised Section 508       Supports       (No Notes)         • 501 (Web)(Software)       Supports       (No Notes)         • 602.3 (Support Docs)			
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>2.4.2 Page Titled (Level A)</li> </ul>			(No Notes)
<ul> <li>S01 (Web)(Software)</li> <li>S04.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to: Revised Section 508</li> <li>S01 (Web)(Software) – Does not apply to non-web software</li> <li>S04.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>2.4.2 Page Titled (Level A)</li> </ul>		Supports	
<ul> <li>602.3 (Support Docs)</li> <li>2.4.1 Bypass Blocks (Level A)         Also applies to:             Revised Section 508             • 501 (Web)(Software) – Does not apply to non-web             software             • 504.2 (Authoring Tool)             • 602.3 (Support Docs) – Does not apply to non-web docs            2.4.2 Page Titled (Level A)</li></ul>			
<ul> <li>2.4.1 Bypass Blocks (Level A) <ul> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> <li>2.4.2 Page Titled (Level A)</li> </ul>			
Also applies to:       Revised Section 508       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 501 (Web)(Software) – Does not apply to non-web software       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         • 504.2 (Authoring Tool)       602.3 (Support Docs) – Does not apply to non-web docs       Image: Create Activity applies to skip certain steps if needed         2.4.2 Page Titled (Level A)       Image: Create Activity applies to skip certain steps if needed			
Revised Section 508       • 501 (Web)(Software) – Does not apply to non-web software       • 504.2 (Authoring Tool)       • 602.3 (Support Docs) – Does not apply to non-web docs       Supports       The navigation bars on the "Create Class" and "Create Activity" page enable users to skip certain steps if needed         2.4.2 Page Titled (Level A)       Image: Create Class and "Create Class" and "Create Activity" page enable users to skip certain steps if needed			
<ul> <li>Supports</li> <li>Supports</li> <li>Supports</li> <li>Create Activity" page enable users to skip certain steps if needed</li> <li>Support Docs) – Does not apply to non-web docs</li> <li>2.4.2 Page Titled (Level A)</li> </ul>			The navigation bars on the "Create Class" and
<ul> <li>Software (Neb)(Software) - Does not apply to non-web supports</li> <li>Software (Authoring Tool)</li> <li>602.3 (Support Docs) - Does not apply to non-web docs</li> <li>2.4.2 Page Titled (Level A)</li> </ul>			
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> 2.4.2 Page Titled (Level A)		Supports	
602.3 (Support Docs) – Does not apply to non-web docs  2.4.2 Page Titled (Level A)			
2.4.2 Page Titled (Level A)			
Also applies to:	Also applies to:		
Revised Section 508		Supports	
• 501 (Web)(Software) Supports (No Notes)			(No Notes)
<ul> <li>504.2 (Authoring Tool)</li> </ul>			
<ul> <li>602.3 (Support Docs)</li> </ul>			

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.3 Focus Order (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does not Support	(No Notes)
<ul> <li>2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Clear link names are added (mostly for the help page)
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	(No Notes)
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	(No Notes)
2.5.3 Label in Name (Level A 2.1 only)	Does not support	(No Notes)
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	(No Notes)
<ul> <li>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)
<ul> <li>3.2.1 On Focus (Level A) <ul> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	(No Notes)
<ul> <li>3.2.2 On Input (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Supports	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
<ul> <li>3.3.1 Error Identification (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)
<ul> <li>3.3.2 Labels or Instructions (Level A)</li> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)
<ul> <li>4.1.1 Parsing (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does not support	Clear data structures used in the CATME website
<ul> <li>4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)

#### Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508	Not Applicable	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>		
<ul> <li>602.3 (Support Docs)</li> </ul>		
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to: Revised Section 508	Not Applicable	(No Notes)
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
1.3.4 Orientation (Level AA 2.1 only)	Supports	(No Notes)
<b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)	Partially Supports	(No Notes)
<ul> <li>1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)
<ul> <li>1.4.4 Resize text (Level AA) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Alert box shown when trying to archive surveys cannot be resized appropriately Remediation needed to be done in JavaScript
<ul> <li>1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	(No Notes)
1.4.10 Reflow (Level AA 2.1 only)	Does not Support	(No Notes)
1.4.11 Non-text Contrast (Level AA 2.1 only)	Does not Support	(No Notes)
1.4.12 Text Spacing (Level AA 2.1 only)	Does not Support	(No Notes)
<b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)	Does not Support	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web	Supports	(No Notes)
software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		
<b>2.4.6 Headings and Labels</b> (Level AA)		
Also applies to:		
Revised Section 508	Supports	(No Notes)
• 501 (Web)(Software)	Support	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		(No Notes)
Revised Section 508	Supports	
• 501 (Web)(Software) 504 2 (Authoring Track)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to:		
Revised Section 508		Chrome 71 always suggests "Translate to English"
• 501 (Web)(Software)	Supports	despite the language tag
<ul> <li>504.2 (Authoring Tool)</li> </ul>		despite the language tag
<ul> <li>602.3 (Support Docs)</li> </ul>		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web	Supports	(No Notes)
software	Support	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		
<b>3.2.4 Consistent Identification</b> (Level AA)		Buttons are designed as buttons or links
Also applies to:	Does not Support	Remediation needed to be done in JavaScript

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web		
software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
Revised Section 508	Supports	(No Notes)
• 501 (Web)(Software)	Supports	(NO NOIES)
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)		
Also applies to:		
Revised Section 508	Supports	Data entered by the user is checked
• 501 (Web)(Software)	Supports	Data entered by the user is checked
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only)	Does not Support	(No Notes)

#### Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA) Revised Section 508 – Does not apply	Not Applicable	(No Notes)
<b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA) Revised Section 508 – Does not apply	Not Applicable	(No Notes)
<b>1.2.8 Media Alternative (Prerecorded)</b> (Level AAA) Revised Section 508 – Does not apply	Not Applicable	(No Notes)
<b>1.2.9 Audio-only (Live)</b> (Level AAA) Revised Section 508 – Does not apply	Not Applicable	(No Notes)
<b>1.3.6 Identify Purpose</b> (Level AAA 2.1 only)	Not Evaluated	(No Notes)
1.4.6 Contrast (Enhanced) (Level AAA)	Supports	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>1.4.7 Low or No Background Audio</b> (Level AAA) Revised Section 508 – Does not apply	Not Applicable	(No Notes)
<b>1.4.8 Visual Presentation</b> (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
<b>1.4.9 Images of Text (No Exception)</b> (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
<b>2.1.3 Keyboard (No Exception)</b> (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	(No Notes)
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	(No Notes)
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Supports	There are not many blocks of writing/text in CATME
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	(No Notes)
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	(No Notes)
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Supports	(No Notes)
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Supports	CATME has no automatic context change on any of its page
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Does not Support	Remediation needed to be done in JavaScript
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Supports	All CATME forms with possible erroneous entries are checked

# **Revised Section 508 Report**

Notes:

#### Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	(No Notes)
302.2 With Limited Vision	Supports	(No Notes)
302.3 Without Perception of Color	Same	All elements in CATME that use color
Soz.5 without reception of Color	Supports	to distinguish has text alternatives.
302.4 Without Hearing	Supports	All CATME YouTube Videos has
502.4 Without Hearing	Supports	captions.
302.5 With Limited Hearing	Supports	All CATME YouTube Videos has
Sozis White Ennied Hearing	Supports	captions.
302.6 Without Speech	Not Applicable	(No Notes)
		CATME does not require fine motor
302.7 With Limited Manipulation	Supports	control or operation of more than one
		control at the same time
302.8 With Limited Reach and Strength	Supports	(No Notes)
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	(No Notes)

#### Chapter 4: <u>Hardware</u>

Notes: CATME is fully web-based tool.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	(No Notes)
402.2.2 Transactional Outputs	Not Applicable	(No Notes)
402.2.3 Speech Delivery Type and Coordination	Not Applicable	(No Notes)
402.2.4 User Control	Not Applicable	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
402.2.5 Braille Instructions	Not Applicable	(No Notes)
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	(No Notes)
402.3.2 Non-private Listening	Not Applicable	(No Notes)
402.4 Characters on Display Screens	Not Applicable	(No Notes)
402.5 Characters on Variable Message Signs	Not Applicable	(No Notes)
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	(No Notes)
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	(No Notes)
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	(No Notes)
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	(No Notes)
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	(No Notes)
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	(No Notes)
407.3.2 Alphabetic Keys	Not Applicable	(No Notes)
407.3.3 Numeric Keys	Not Applicable	(No Notes)
407.4 Key Repeat	Not Applicable	(No Notes)
407.5 Timed Response	Not Applicable	(No Notes)
407.6 Operation	Not Applicable	(No Notes)
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	(No Notes)
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	(No Notes)
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	(No Notes)
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	(No Notes)
407.8.2 Side Reach	Not Applicable	(No Notes)
407.8.2.1 Unobstructed Side Reach	Not Applicable	(No Notes)
407.8.2.2 Obstructed Side Reach	Not Applicable	(No Notes)
407.8.3 Forward Reach	Not Applicable	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	Not Applicable	(No Notes)
407.8.3.2 Obstructed Forward Reach	Not Applicable	(No Notes)
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	(No Notes)
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	(No Notes)
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	(No Notes)
408.3 Flashing	Not Applicable	(No Notes)
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	(No Notes)
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	(No Notes)
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	(No Notes)
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	(No Notes)
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	(No Notes)
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	(No Notes)
412.3.2 Wireline Handsets	Not Applicable	(No Notes)
412.4 Digital Encoding of Speech	Not Applicable	(No Notes)
412.5 Real-Time Text Functionality	Not Applicable	(No Notes)
412.6 Caller ID	Not Applicable	(No Notes)
412.7 Video Communication	Not Applicable	(No Notes)
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	(No Notes)
412.8.2 Voice and Hearing Carry Over	Not Applicable	(No Notes)
412.8.3 Signal Compatibility	Not Applicable	(No Notes)
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	(No Notes)
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
413.1.1 Decoding and Display of Closed Captions	Not Applicable	(No Notes)
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	(No Notes)
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	(No Notes)
414.1.2 Other ICT	Not Applicable	(No Notes)
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	(No Notes)
415.1.2 Audio Description Controls	Not Applicable	(No Notes)

#### Chapter 5: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	(No Notes)
502.2.2 No Disruption of Accessibility Features	Supports	(No Notes)
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	(No Notes)
502.3.2 Modification of Object Information	Supports	(No Notes)
502.3.3 Row, Column, and Headers	Supports	(No Notes)
502.3.4 Values	Supports	See WCAG 3.3.1 & 3.3.3
502.3.5 Modification of Values	Supports	(No Notes)
502.3.6 Label Relationships	Supports	(No Notes)
502.3.7 Hierarchical Relationships	Supports	(No Notes)
502.3.8 Text	Supports	(No Notes)
502.3.9 Modification of Text	Partially supports	Alert box shown when trying to archive surveys cannot be resized appropriately Remediation needed to be done in JavaScript
502.3.10 List of Actions	Supports	(No Notes)
502.3.11 Actions on Objects	Supports	(No Notes)
502.3.12 Focus Cursor	Supports	(No Notes)

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	(No Notes)
502.3.14 Event Notification	Supports	(No Notes)
502.4 Platform Accessibility Features	Supports	(No Notes)
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does not support	Currently We do not allow users to change the system setting. Some components are determined on purposes.
503.3 Alternative User Interfaces	Supports	(No Notes)
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	All CATME videos are held on YouTube
503.4.2 Audio Description Controls	Not Applicable	All CATME videos are held on YouTube
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	(No Notes)
504.2.2 PDF Export	Not Applicable	(No Notes)
504.3 Prompts	Not Applicable	(No Notes)
504.4 Templates	Not Applicable	(No Notes)

## Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Not Applicable	

# Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.